



NEWFOUNDLAND AND LABRADOR

BOARD OF COMMISSIONERS OF PUBLIC UTILITIES

120 Torbay Road, P.O. Box 21040, St. John's, Newfoundland and Labrador, Canada, A1A 5B2

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2024-02-14

Lindsay Hollett
Senior Legal Counsel
Newfoundland Power Inc.
55 Kenmount Road, P.O. Box 8910
St. John's, NL A1B 3P6

Dear Ms. Hollett:

**Re: Newfoundland Power Inc. - 2025-2026 General Rate Application –
To NP - Requests for Information**

Enclosed are Requests for Information PUB-NP-001 to PUB-NP-130 regarding the above-noted application.

If you have any questions, please do not hesitate to contact the Board's Legal Counsel, Ms. Jacqui Glynn, by email, jglynn@pub.nl.ca or by telephone 709-726-6781.

Sincerely,

Jo-Anne Galarneau
Executive Director and Board Secretary

ecc **Newfoundland Power Inc.**
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1 **IN THE MATTER OF** the **Public**
2 **Utilities Act**, (the “**Act**”); and
3
4
5 **IN THE MATTER OF** a general rate
6 application by Newfoundland Power Inc.
7 to establish customer electricity rates for
8 2025 and 2026.

**PUBLIC UTILITIES BOARD
REQUESTS FOR INFORMATION**

PUB-NP-001 to PUB-NP-130

Issued: February 14, 2024

1 **Section 1: Introduction**

2

3 **PUB-NP-001** Describe any organizational changes that have occurred since the response to
4 PUB-NP-001 was filed in the 2022-2023 General Rate Application and provide the
5 most recent organizational charts for Newfoundland Power.

6

7 **PUB-NP-002** Volume 1, Section 1, page 1-7, lines 3-5. Provide a table that shows the amount of
8 each category of cost that contributes to the i) proposed 5.5% increase in customer
9 rates reflected in the Application and ii) the projected 9.8% increase as set out in
10 Additional Information, PUB Information Request (i), Schedule A, page 3 of 5, Table
11 1, Scenario B, if the supply costs are rebased.

12

13 **PUB-NP-003** Please update the projected rate increases of 5.5% assuming no customer rate
14 increase of 1.5% July 1, 2024 resulting from the return on rate base application. In
15 the response, provide the percentages for both supply cost recovery scenarios
16 (i.e., no rebasing of supply costs and full rebasing of supply costs).

17

18 **Section 1: Introduction/Proposal Not to Rebase Power Supply Costs**

19

20 **PUB-NP-004** Volume 1, Section 1, page 1-9, lines 5-8. It is stated that Newfoundland and
21 Labrador Hydro (“Hydro”) currently expects its earliest timeframe for filing its
22 general rate application to be the latter half of 2024. Further, Additional
23 Information, PUB Information Request (i), page 2 of 5 states: “For these reasons,
24 Newfoundland Power believes it is likely that a new wholesale rate will be
25 implemented as early as January 1, 2025 and no later than January 1, 2026. As
26 such, Newfoundland Power submits that its approach to not rebase power supply
27 energy costs in its 2025 and 2026 test years is reasonable.” However, based on
28 recent correspondence from Hydro with respect to its next General Rate
29 Application (GRA), Hydro will not be filing its GRA until 2025.¹

30 a) Would it be reasonable to rebase the power supply costs, particularly for
31 2025, given the most recent information from Hydro regarding the delay in
32 filing its next GRA from the date anticipated at the time Newfoundland
33 Power filed its application?

34 b) Does Newfoundland Power agree that, based on the duration of the
35 regulatory process for recent Hydro general rate applications, it may be early
36 2027 before a final wholesale rate is implemented if Hydro does not file its
37 general rate application until 2025? If not, why not.

38 c) Assuming a revised wholesale rate structure is not in effect until 2027, would
39 it be reasonable and consistent with regulatory practice and good utility
40 practice for Newfoundland Power’s 2025 and 2026 test years revenue

¹ Newfoundland and Labrador Hydro has indicated in its quarterly updates to the Board, it will be in 2025 before it expects to file its general rate application. The timing of the filing may be further impacted by the timing of the finalization of the Government’s rate mitigation plan.

1 requirements to reflect rebased power supply costs? If the wholesale rate
 2 structure is not in effect until 2027, please explain why the Board should
 3 approve 2025 and 2026 test years which do not include Newfoundland
 4 Power's rebased power supply costs given that this will result in the delayed
 5 recovery of significant 2025 and 2026 power supply costs through the Rate
 6 Stabilization Adjustments in July of 2026 and 2027.

- 7 d) What information is Newfoundland Power planning to provide its customers
 8 to ensure transparency with respect to the customer rate impacts resulting
 9 from its GRA proposals, including the impacts of the Rate Stabilization
 10 Adjustments in 2026 and 2027?
 11

12 **PUB-NP-005** Excerpt from P.U. 7(2002-2003), page 59 states: "NLH is proposing that the cost of
 13 No. 6 fuel to be included in rates be set at \$20 Cdn/bbl and not at the average
 14 forecast price of \$25.91 Cdn/bbl set out in Forecasting: Production and Fuel Costs.
 15 NLH proposes to book the difference between the actual price and the embedded
 16 price of \$20 Cdn/bbl in the Rate Stabilization Plan to be recovered at a later time.
 17 NLH is proposing this approach because of the magnitude of rate increase that
 18 would be required with a higher fuel price. "
 19

20 This Order further states at page 60: "While the Board is cognizant of the impact
 21 of using the forecast fuel prices in setting rates, it is not convinced that the
 22 proposal by NLH to use a lower price than forecast is the best approach in the
 23 current circumstances. The Board is required to set rates based on forecast costs
 24 for a test period and believes that the most prudent course of action is to set the
 25 fuel price at or near the price forecasted for the test year. The Board believes that
 26 this is the only way to avoid the current situation of having an ever increasing
 27 balance in the RSP with no short term hope of recovery. This approach is also
 28 consistent with the generally accepted regulatory principle of matching costs and
 29 revenues. The Board also believes it is important to maintain the relationship
 30 between the price of fuel and electricity rates so that correct price signals are
 31 reflected in rates to consumers."

- 32 a) Please provide the similarities and differences of Newfoundland Power's
 33 proposal to not rebase purchase power costs in its 2025 and 2026 test years
 34 to Newfoundland and Labrador Hydro's proposed approach described
 35 above.
 36 b) Please explain why it would be appropriate for the Board to deviate in its
 37 decision on this Application from its previous decision to set rates based on
 38 forecast costs consistent with the generally accepted regulatory principle of
 39 matching costs and revenues in determining test year revenue requirements.
 40 c) Please provide any relevant regulatory precedent in this jurisdiction or
 41 elsewhere for Newfoundland Power's proposal to not rebase power supply
 42 costs in establishing customer base rates in a general rate application.
 43 d) Please explain (i) the benefit to customers of Newfoundland Power's
 44 proposal to not rebase purchased power costs in determining the 2025 and

1 2026 test year revenue requirements and (ii) how it is consistent with
2 regulatory principles.

3

4 **PUB-NP-006** Additional Information, PUB Information Request (i), page 3 of 5. Please provide a
5 comparable Table 1 for 2025 if new customer rates are implemented:

- 6 a) January 1, 2025;
7 b) February 1, 2025; and
8 c) March 1, 2025.

9

10 **PUB-NP-007** Volume 1, Section 1, pages 1-8 to 1-9. Newfoundland Power has indicated that it
11 expects the marginal energy rate in a new wholesale rate will be materially lower
12 than the current marginal energy rate of 18 cents per kWh.

- 13 a) Does Newfoundland Power agree that in a revised wholesale rate the other
14 components of the rate (i.e., first block price and demand charge) are likely
15 to increase? If not, why not?
16 b) Given Newfoundland and Labrador Hydro has a deferral account approved
17 which permits the ongoing deferral of its increased costs associated with
18 commissioning of the Muskrat Falls Project, please explain if Newfoundland
19 Power believes that the average power purchased costs in cents per kWh for
20 Newfoundland Power under a new wholesale rate implemented following a
21 Newfoundland and Labrador Hydro rate application will be lower than the
22 Newfoundland Power projected average purchased power costs in cents per
23 kWh for the 2026 test year (i.e., assuming the rebasing of purchase power
24 costs).

25

26 **PUB-NP-008** Assuming sales exceed the test year forecast for all classes in each of 2025 and
27 2026 by (a) 0.5%, (b) 1.0%, (c) 1.5%, and (d) 2.0%, please provide for each scenario
28 (i) the computation of the transfers to the Energy Supply Cost Variance Deferral
29 Account and (ii) the projected annual Rate Stabilization Account customer rate
30 impact for 2026 and 2027 assuming recovery would occur through the Rate
31 Stabilization Account adjustments.

32

33 **Section 2: Customer Operations/Operating Costs**

34

35 **PUB-NP-009** Volume 1, Section 2, page 2-1. Please provide Newfoundland Power's corporate
36 performance measures for each year for the period 2020 to 2024, showing targets
37 and actuals for 2020 to 2023 and targets for 2024.

38

39 **PUB-NP-010** Volume 1, Section 2, page 2-27 and Section 3, pages 3-34 and 3-35. Please provide
40 inflation adjusted operating costs per customer and operating costs per kWh for
41 2003 to 2023 inclusive, in tabular and graphical format, using the GDP deflator for
42 materials and supplies and CPI for labour costs.

- 1 **PUB-NP-011** Volume 1, Section 2, pages 2-1 to 2.2. Please provide a table that compares
2 Newfoundland Power's operating costs/customer for the period 2013 to 2023, not
3 adjusted for inflation, to the U.S. peer group of companies that Newfoundland
4 Power compares its cost-related metrics to for its annual peer group measures
5 report that is filed with the Board.
6
- 7 **PUB-NP-012** Volume 1, Section 2, page 2-2, lines 6-9. Please provide the annual inflation rate
8 used and source for the reduction in operating costs over the last decade.
9
- 10 **PUB-NP-013** Volume 1, Section 2, page 2-2, lines 11-14. Please provide a breakdown of the
11 increase in operating costs from 2022-2026 by:
12 a) Forecasted annual change in the number of employees; and
13 b) Forecasted annual change in average cost per employee.
14
- 15 **PUB-NP-014** Volume 1, Section 2, page 2-2, line 23. Please provide a breakdown of customer
16 connections by each rate class of service since 2013 and forecasted to 2026.
17
- 18 **PUB-NP-015** Volume 1, Section 2, page 2-6, lines 2-4. Please provide details on Newfoundland
19 Power's customer service performance targets and explain how customer surveys
20 are used to derive metrics to accurately assess customer service.
21
- 22 **PUB-NP-016** Volume 1, Section 2, page 2-9, lines 9-18. For the new Customer Service System
23 completed in 2023 please provide the following:
24 a) The final total cost of the project vs the budget approved by the Board;
25 b) An explanation as to the efficiencies achieved with the new system and how
26 they compare to efficiencies anticipated at the time of project approval,
27 including the forecast efficiencies described in the response to PUB-NP-013
28 in the 2022-2023 General Rate Application; and
29 c) The reduction in costs achieved or expected in future years as a result of the
30 new system.
31
- 32 **PUB-NP-017** Volume 1, Section 2, page 2-29 and Additional Information, PUB Information
33 Request (ii), Schedule B, Attachment 1, page 1 of 4. Gross Operating Costs are
34 forecast to increase from \$68.956 million in the 2023 TY forecast to \$79.083 million
35 in the proposed 2025 test year, an increase of 14.7%. Please explain the specific
36 actions Newfoundland Power has taken to keep operating costs to the minimum
37 reasonable level possible, particularly in light of the challenges for costs and
38 reliability arising from the Muskrat Falls Project Newfoundland Power describes in
39 its Application, including on pages 3-30 to 3-34.

- 1 **PUB-NP-018** In reference to the table, included below, from PUB Information Request (ii),
 2 “Schedule B, Attachment 5, Exhibit 2 Including 2022 and 2023 Test Year Figures”,
 3 please provide detailed explanations for the following:

Breakdown	Test Year 2022	Test Year 2023	Actual 2022	Forecast 2023	Forecast 2024	Forecast 2025	Forecast 2026
1 Regular and Standby	31,651	33,148	34,794	34,820	36,099	37,557	39,156
2 Temporary	2,050	2,108	541	665	691	721	754
3 Overtime	3,300	3,537	3,702	3,507	3,639	3,801	3,972
4 Total Labour	37,001	38,793	39,037	38,992	40,429	42,079	43,882
5							
6 Vehicle Expenses	1,702	1,730	2,184	2,101	2,142	2,177	2,212
7 Operating Materials	1,266	1,287	1,254	1,265	1,290	1,311	1,332
8 Inter-Company Charges	27	28	27	27	28	28	29
9 Plants, Substations, System Operations and Buildings	3,434	3,492	3,716	3,750	3,823	3,885	3,948
10 Travel	876	891	1,120	1,148	1,179	1,198	1,217
11 Tools and Clothing Allowance	1,244	1,265	1,372	1,384	1,411	1,434	1,458
12 Miscellaneous	1,568	1,595	1,467	1,608	1,640	1,663	1,691
13 Taxes and Assessments	1,162	1,181	1,388	1,401	1,428	1,451	1,475
14 Uncollectible Bills	2,172	2,208	2,027	2,045	2,186	2,222	2,258
15 Insurance	2,306	2,345	2,214	2,428	2,621	2,773	2,932
16 Severance and Other Employee Costs	131	133	156	157	160	163	166
17 Education, Training and Employee Fees	348	354	396	508	512	520	528
18 Trustee and Directors' Fees	701	712	687	693	760	772	785
19 Other Company Fees	2,868	2,574	2,945	3,572	5,131	4,771	4,672
20 Stationery and Copying	256	260	240	242	247	251	255
21 Equipment Rental and Maintenance	832	897	671	677	690	702	713
22 Telecommunications	1,562	1,588	1,655	1,680	1,748	1,775	1,791
23 Postage	1,244	1,202	1,282	1,221	1,209	1,207	1,203
24 Advertising	525	534	583	600	609	622	632
25 Vegetation Management	2,401	2,441	3,230	3,259	3,323	3,377	3,432
26 Computing Equipment and Software	2,856	3,446	2,879	3,734	4,272	4,702	4,992
27 Total Other	29,481	30,163	31,493	33,500	36,409	37,004	37,721
28							
29 Gross Operating Cost	66,482	68,956	70,530	72,492	76,838	79,083	81,603

- 4 a) The 21% increase in Vehicle Expenses in 2023 Forecast to \$2.10 million as
 5 compared to the 2023 test year of \$1.73 million.
- 6 b) The 11% increase in Plant, Substations, System Operations and Buildings
 7 expenses in the 2025 Forecast of \$3.89 million as compared to the 2023 test
 8 year of \$3.49 million. Also provide the reason for the increase in the 2023
 9 Forecast to \$3.75 million as compared to the 2023 test year.
- 10 c) The 34% increase in Travel expenses in the 2025 Forecast of \$1.20 million as
 11 compared to the 2023 test year of \$0.891 million. Also provide the reason
 12 for the increase in the 2023 Forecast to \$1.15 million as compared to the
 13 \$0.891 million in the 2023 test year.
- 14 d) The 18% increase in Insurance in the 2025 Forecast of \$2.77 million as
 15 compared to the 2023 test year of \$2.35 million.
- 16 e) The 47% increase in Education, Training and Employee Fees in the 2025
 17 Forecast of \$0.520 million as compared to the 2023 test year of \$0.354
 18 million.
- 19 f) Other Company Fees:
- 20 i) The 85% increase in the 2025 Forecast of \$4.77 million as compared to
 21 the 2023 Test Year of \$2.57 million.
- 22 ii) The increase in the 2023 Forecast to \$3.57 million as compared to the
 23 2023 Test Year of \$2.57 million.

- 1 iii) The decrease in the 2025 Forecast of \$4.77 million as compared to the
2 2024 Forecast of \$5.13 million.
- 3 iv) The decrease in the 2026 Forecast of \$4.67 million as compared to the
4 2025 Forecast of \$4.77 million.
- 5 g) The 38% increase in Vegetation Management in the 2025 Forecast of \$3.38
6 million as compared to the 2023 Test Year of \$2.44 million. Also provide the
7 reason for the increase in the 2023 Forecast to \$3.26 million as compared to
8 the \$2.44 million in the 2023 test year.
- 9 h) Computer Equipment and Software:
- 10 i) The 36% increase in the 2025 Forecast of \$4.70 million as compared to
11 the 2023 test year of \$3.45 million.
- 12 ii) The increase in the 2023 Forecast to \$3.73 million as compared to the
13 \$3.45 million in the 2023 Test Year.
- 14 iii) The increase in the 2026 Forecast to \$4.99 million as compared to the
15 2025 Forecast of \$4.70 million.
- 16

17 **PUB-NP-019** Volume 1, Section 2, page 2-30 and Additional Information, PUB Information
18 Request (ii), Schedule B, Attachment 1, page 2 of 4. Electricity supply is forecast to
19 increase by \$3.69 million (12%) in 2025 Forecast as compared to the 2023 test
20 year. The three most significant dollar value increases occur in Distribution,
21 Administrative and Engineering Support, and Fleet Operation and Maintenance.
22 Please provide the reasons for the forecast increase in these expenses since the
23 2023 test year. Also please provide the reasons for the forecast increase in
24 Distribution and Administrative and Engineering Support between the 2025
25 Forecast and the 2026 Forecast.

26

27 **PUB-NP-020** Volume 1, Section 2, page 2-31, Table 2-5 and Additional Information, PUB
28 Information Request (ii), Schedule B, Attachment 1, page 2 of 4. Administration
29 and Engineering Support comprise close to 30% of total Operating Costs –
30 Electricity Supply. Please provide details on what percentage of these costs are
31 used by each Function and explain how specific costs are allocated between the
32 Function and Engineering Support. For any third party vendors contracted to
33 provide Administration and Engineering Support, please provide details on these
34 arrangements.

35

36 **PUB-NP-021** Volume 1, Section 2, page 2-31, lines 7-8 and Additional Information, PUB
37 Information Request (ii), Schedule B, Attachment 1, page 2 of 4. Please confirm
38 that the increases in Table 2-5 (Operating Costs – Electricity Supply) are all due to
39 inflationary increases and not associated with incremental capital expenditures. If
40 there are incremental capital expenditures please specify according to Function.

41

42 **PUB-NP-022** Volume 1, Section 2, page 2-30, and Additional Information, PUB Information
43 Request (ii), Schedule B, Attachment 1, page 3 of 4. General is forecast to increase
44 by \$6 million (22%) in 2025 Forecast as compared to the 2023 test year, and there

1 is a further increase of \$1.06 million between the 2025 Forecast and the 2026
2 Forecast.

- 3 a) Please provide a detailed explanation for the \$1.41 million (19%) increase in
4 Information Systems from the 2023 test year to the 2025 Forecast. Also
5 provide an explanation for the \$0.426 million increase between the 2025
6 Forecast and the 2026 Forecast.
- 7 b) Volume 1, Section 2. On page 2-33, footnote 59 of the Application,
8 Newfoundland Power provides detail for \$2.1 million of the increase in
9 Information Systems. Are all of the costs noted in this footnote annual costs?
10 If not please indicate which costs are not annual.
- 11 c) Please provide a detailed explanation for the \$1.08 million (54%) increase in
12 Financial Services from the 2023 test year to the 2025 Forecast. Also provide
13 an explanation for the \$0.414 million decrease between the 2025 Forecast
14 and the 2026 Forecast.
- 15 d) Volume 1, Section 2. On page 2-33, footnote 60 of the Application,
16 Newfoundland Power notes that an assessment is required to determine the
17 financial reporting implications of the implementation of an anticipated IFRS
18 rate-regulated standard. Please provide the estimates included in “Financial
19 Services” for the 2024, 2025 and 2026 Forecasts.
- 20 e) Please provide detailed explanations for the \$3.07 million (19%) increase in
21 Corporate and Employee Services from the 2023 test year to the 2025
22 Forecast. Also, please provide an explanation for the increase of \$893,000 in
23 Corporate and Employee Services between the 2025 Forecast and the 2026
24 Forecast.

25
26 **PUB-NP-023** Volume 1, Section 2, page 2-33, lines 2-3. What specific actions is Newfoundland
27 Power taking to reduce Operating Costs – General.

28
29 **PUB-NP-024** Volume 1, Section 2, page 2-30, Table 2-4, and Additional Information, PUB
30 Information Request (ii), Schedule B, Attachment 1, page 2 of 4. The Customer
31 Service cost component of the Customer Services function has increased \$0.502
32 million (6%) in 2025 Forecast as compared to the 2023 test year.

- 33 a) Please provide more detail of the type of expenses included in this category
34 and reasons for the increase.
- 35 b) Please provide an explanation for a further increase of \$314,000 between
36 the 2025 Forecast and the 2026 Forecast.
- 37 c) Are there any savings/efficiencies factored into this cost as a result of the
38 various new technologies and the new customer service system
39 implemented recently? If so, please provide the detail. If not, please explain
40 why.

41
42 **PUB-NP-025** Volume 1, Section 2, page 2-32, Table 2-6 and Additional Information, PUB
43 Information Request (ii), Schedule B, Attachment 1, page 2 of 4. Please explain

- 1 what is included in Energy Solutions and explain why these costs are expected to
2 increase by 49% between 2022 and 2023F.
3
- 4 **PUB-NP-026** Volume 1, Section 2, page 2-32, Table 2-6 and Additional Information, PUB
5 Information Request (ii), Schedule B, Attachment 1, page 2 of 4. Why are
6 uncollected bills expected to continue to increase and what specific actions is
7 Newfoundland Power planning to take to address this increase?
8
- 9 **PUB-NP-027** Volume 1, Section 2, page 2-32, lines 1-8. What specific actions is Newfoundland
10 Power taking to reduce Operating Costs – Customer Services?
11
- 12 **PUB-NP-028** Volume 1, Section 2, page 2-31, Table 2-5 and Additional Information, PUB
13 Information Request (ii), Schedule B, Attachment 1, page 2 of 4. Please provide
14 Power Produced cost on a \$/MWh basis for each column presented in the table.
15
- 16 **PUB-NP-029** Volume 1, Section 2, page 2-31, footnote 57. It is stated that Newfoundland
17 Power’s weighted labor rate increases are 3.00% in 2022, 2.75% in 2023, 3.80% in
18 2024 4.45% in 2025 (0.75% wage progression) and 4.5% in 2026 (0.75% wage
19 progression).
20 a) Please provide a comparison to the annual and compounded compensation
21 increases provided in other Atlantic Canada electric utilities for the same
22 period.
23 b) Please provide a breakdown of the annual and compounded increases
24 between union and non-union.
25 c) Please provide compensation increases for the Executive group for the same
26 period. Identify bonuses and base salary increases separately.
27 d) Please explain why it is reasonable that compensation amounts that have
28 been decided upon by the management of Newfoundland Power are treated
29 as inflation when evaluating productivity.
30
- 31 **PUB-NP-030** Volume 1, Section 2, page 2-34, lines 9-11 and Additional Information, PUB
32 Information Request (ii), Schedule B, Attachment 5, page 1 of 1. Newfoundland
33 Power states that Operating labour costs are an indicator of efficiency in its day-
34 to-day operations. Operating labour has increased by \$3.29 million (8.5%) in the
35 2025 Forecast as compared to the 2023 test year, and an additional increase of
36 \$1.08 million between the 2025 Forecast and the 2026 Forecast. Please explain
37 how efficiency is demonstrated in labour costs given this increase.
38
- 39 **PUB-NP-031** Volume 1, Section 2, page 2-34, lines 9-11. Labor costs are forecast to make up
40 54% of 2026 forecast operating costs. Additional Information, PUB information
41 Request (ii), schedule B, Attachment 5 shows that labor costs are forecast to
42 increase from \$38.793 million in the 2023 test year to \$42.079 million in the 2025
43 test year, an increase of 8.5% and to \$43,882 million in the 2026 test year, an
44 increase of 13% from the 2023 test year.

- 1 a) Provide the overall average salary for employees, including a break down
2 between union and non-union, for 2023 and 2024 and forecast for 2025 and
3 2026, including any bonus or short- term incentive payment and state the
4 percentage change each year.
- 5 b) List each of Newfoundland Power’s current collective agreements and state
6 the term of each, the annual wage adjustment for each year of the term and
7 any special monetary adjustment.
- 8 c) Provide a comparison of Newfoundland Power’s hourly wage rates with
9 other Atlantic Canadian utilities for Power Line Technicians and any other
10 classifications where data is available.
- 11 d) Describe how salaries are established for non-union employees.
- 12 e) Provide all reports prepared by Newfoundland Power and by external
13 consultants on the compensation paid to employees for the period 2022 to
14 date.
- 15 f) Provide all benchmarking reports or data completed by or for Newfoundland
16 Power that compares compensation paid by Newfoundland Power to that
17 paid by other Canadian utilities and other Canadian companies for the period
18 2022 to date.

19

20 **PUB-NP-032** Volume 1, Section 2, page 2-34, lines 9-11. Provide a detailed explanation of
21 Newfoundland Power’s short-term incentive and bonus plans, including the
22 eligible participants and the criteria for payments. With the response include
23 sample 2024 short-term incentive performance targets for a director position and
24 an executive position.

25

26 **PUB-NP-033** Volume 1, Section 2, page 2-34, lines 9-11. Provide a table that shows the amounts
27 paid as bonuses or incentive payments in 2021 to 2024 forecast, inclusive and the
28 amounts included in the 2025 and 2026 revenue requirements for such payments.

29

30 **PUB-NP-034** Volume 1, Section 2, page 2-35, Table 2-9 and Additional Information, PUB
31 Information Request (ii), Schedule B, Attachment 1, page 4 of 4. Please provide the
32 same table on a cost/employee basis and explain the cost differences for each
33 column presented.

34

35 **PUB-NP-035** Volume 1, Section 2, page 2-35, lines 2-6. The increase in labour costs is forecasted
36 to be 3.1%. The weighted labour rate inflation is forecasted to be 4.1%. What, if
37 any, of the 1% difference can be attributed to changes in the forecast of
38 Newfoundland Power’s number of employees versus changes in employee wages?

39

40 **PUB-NP-036** Volume 1, Section 2, page 2-35, lines 9-11. Newfoundland Power states that
41 regular and standby labour costs are forecast to increase by \$4.4 million from 2022
42 to 2026 and explains “The increase in regular and standby labour primarily reflects
43 a combination of labour inflation and decreased labour costs associated with the
44 enhancement of operation technologies.” Please quantify the decrease in labour

1 costs and provide examples of the estimated decrease in labour costs as a result
2 of the enhancements.

3
4 **Section 2: Customer Operations/Reliability**

5
6 **PUB-NP-037** Volume 1, Section 2, page 2-16. Please list all metrics and results in a table, that
7 are considered by Newfoundland Power in assessing reliability performance such
8 as SAIDI, SAIFI and CAIDI for the 2013 to 2023 period.

9
10 **PUB-NP-038** Volume 1, Section 2, page 2-18, lines 7-8. With respect to assessing its reliability
11 performance please explain:

- 12 a) how Newfoundland Power sets its annual reliability performance targets,
13 including criterion used;
14 b) how Newfoundland Power evaluates its reliability performance and criterion
15 used; and
16 c) how Newfoundland Power determined that the evaluation criterion for a)
17 and b) above are appropriate.

18
19 **PUB-NP-039** Volume 1, Section 2, pages 2-13 to 2-23. Explain how Newfoundland Power
20 currently considers and balances capital and operating costs incurred for system
21 reliability and the customer benefits expected from incurring such costs when
22 setting its reliability performance targets and establishing capital and operating
23 budgets.

24
25 **PUB-NP-040** Volume 1, Section 2, page 2-20. Newfoundland Power SAIDI has been below the
26 Atlantic average since at least 2013. Are there areas of capital/operational
27 spending that can be reduced to limit rate increases while still ensuring SAIDI for
28 Newfoundland Power is comparable with the Atlantic average?

29
30 **PUB-NP-041** Please update Figures 2-5 to 2-9, inclusive to include the period 2003 to 2023
31 actuals with and without major events.

32
33 **Section 2: Customer Operations /Environmental Responsibility**

34
35 **PUB-NP-042** Volume 1, Section 2, pages 2-23 to 2-26. Please explain what action Newfoundland
36 Power has taken since the **Electrical Power Control Act** and the **Public Utilities Act**
37 were both amended in 2023 to require that power is delivered to consumers in
38 the province in an environmentally responsible manner, in addition to at the
39 lowest possible cost consistent with reliable service, to ensure it is complying with
40 this requirement.

41
42 **PUB-NP-043** Volume 1, Section 2, pages 2-23 to 2-26. Please explain and state the criteria that
43 Newfoundland Power uses to evaluate whether it is delivering service to
44 customers in an environmentally responsible manner.

- 1 **PUB-NP-044** Volume 1, Section 2, page 2-24, line 2-4 discussed Newfoundland Power's goal of
2 reducing greenhouse gas emission by 55% by 2035 compared to 2019 levels.
3 Please explain:
4 a) the amount of greenhouse gas Newfoundland Power is trying to reduce in
5 metric tonnes per year; and
6 b) the budget allocated for this effort.
7

8 **Section 2: Customer Operations/ Capital Expenditures**

9

- 10 **PUB-NP-045** Volume 1, Section 2, page 2-37. Please provide Newfoundland Power's 2024-2028
11 capital plan. What are Newfoundland Power's critical areas of focus in its capital
12 spending over this period?
13
- 14 **PUB-NP-046** Volume 1, Section 2, pages 2-36 to 2-38. Please provide a table that shows
15 Newfoundland Power's investment in transmission and distribution assets, on a
16 total dollars basis and on a per customer basis, in comparison with the average of
17 other Atlantic Canadian utilities over the ten-year period 2013 to 2022. If other
18 benchmark data is available, please also provide it.
19
- 20 **PUB-NP-047** What actions or strategies is Newfoundland Power taking to manage its capital
21 spending and prevent increases on an annual basis?
22
- 23 **PUB-NP-048** Volume 1, Section 2, page 2-37, Table 2-10. Please provide the reasons for the
24 increase in the capital expenditures between the 2025 and 2026 forecasts in the
25 Substations and Transmission categories.
26
- 27 **PUB-NP-049** Volume 1, Section 2, page 2-37, Table 2-10 and page 2-38, lines 11-13. It is stated
28 that Information systems capital expenditures are forecast to decline due to the
29 conclusion of the Customer Service System Replacement project in 2023. This is
30 correct when comparing the 2023 forecast to the 2024 forecast, the expenditures
31 have decreased by \$6.8 million. However, this category increases by \$4.8 million
32 when comparing the 2024 forecast to the 2025 forecast and \$3.4 million when
33 comparing the 2024 forecast to the 2026 forecast. Please explain the reasons for
34 increases in the 2025 and 2026 forecasts.
35
- 36 **PUB-NP-050** Please provide an update on the review of Newfoundland Power's asset
37 management planning and provide comments on any preliminary findings.
38
- 39 **PUB-NP-051** The distribution reliability initiative, the transmission line rebuild and the
40 substation refurbishment and modernization programs have been ongoing for a
41 number of years. The responses to PUB-NP-033 and PUB-NP-038 in the 2024
42 Capital Budget Application indicate that the strategies for two of these programs
43 were established in 2007 and 2006 respectively. Please explain when the strategies

1 for these programs were last reviewed, if Newfoundland Power plans to review
2 them in the future and how they are consistent with current utility best practices.

3
4 **PUB-NP-052** What costs are reflected in Newfoundland Power's capital plan to reflect
5 electrification initiatives of the Federal and Provincial governments? Please
6 describe the major cost elements and the amounts by year.

7
8 **PUB-NP-053** Has Newfoundland Power developed a 20-year capital plan giving consideration to
9 electrification initiatives? If yes, please provide a summary of the results. If not, is
10 Newfoundland Power planning to develop a long-term capital plan given the
11 potential for material investments potentially required for electrification
12 initiatives. If not, why not?

13
14 **PUB-NP-054** a) Please provide updated information on actual and forecast Electric Vehicle
15 adoption in Newfoundland Power's service area.
16 b) Please provide an update on the electric vehicle load management pilot
17 project.
18 c) Please provide updated information on EV charging station availability in
19 Newfoundland Power's service area. In the response, please identify level 2
20 and level 3 chargers separately.
21 d) Does Newfoundland Power have any plans with respect to any additional
22 utility-owned charging stations over the next 5 years?
23 e) Please provide usage data with respect to the existing level three charging
24 stations in Newfoundland Power's service area, including the number of
25 chargers, load factor, kWh's used and revenue.
26 f) Does Newfoundland Power plan on offering customer rebates to promote
27 the installation of smart-charging stations? If yes, please provide details.

28
29 **PUB-NP-055** Volume 1, Section 3, page 3-6, Table 3-4 and PUB Information Request (ii),
30 Schedule B, Attachment 2, page 3 of 6. Depreciation expense is increasing by
31 approximately \$5.1 million in 2024 Existing as compared to the 2023 test year, it
32 increases by approximately \$3.6 million in 2025 Existing and there is a further
33 increase of \$3.5 million in 2026 Existing. Newfoundland Power notes that this is
34 the result of Newfoundland Power's annual capital investment in the electrical
35 system. Please provide more specific details of the increases in depreciation
36 estimated for each of the years noted.

37
38 **PUB-NP-056** Volume 1, Section 2, pages 2-21 to 2-22. Newfoundland Power notes that major
39 weather related events have become more commonplace over the last decade
40 which is consistent with the frequency of extreme events across Canada. At the
41 same time, Newfoundland Power notes that its electrical system is not constructed
42 to fully withstand the impact of extreme weather conditions.

- 1 a) Having recognized the heightened impact of extreme weather events, what
 2 capital plans does Newfoundland Power have to mitigate the impact of an
 3 increased frequency of extreme weather events?
 4 b) How is Newfoundland Power incorporating more frequent extreme weather
 5 events into its operational and reliability planning processes?
 6 c) What can Newfoundland Power's customers expect from a reliability
 7 perspective based on Newfoundland Power's plans to mitigate the impact of
 8 extreme weather as noted in response to a).
 9

10 **Section 3: Finance/Fair Return**
 11

12 **PUB-NP-057** Volume 1, Section 3, page 3-1, lines 14-16. Newfoundland Power states "A 45%
 13 common equity component and a 9.85% rate of return on equity will maintain
 14 Newfoundland Power's financial integrity and is consistent with the fair return
 15 standard." In Newfoundland Power's opinion is there a range in which the equity
 16 component and the return on equity could be set that would maintain
 17 Newfoundland Power's financial integrity and the fair return standard? If yes, state
 18 the range for each of the return on equity and the equity component in the capital
 19 structure. If no, explain why maintaining Newfoundland Power's financial integrity
 20 and the fair return standard is dependent on the Board approving the specific
 21 return on equity of 9.85% and the capital structure consisting of 45% equity
 22 proposed in the Application.
 23

24 **PUB-NP-058** Volume 1, Section 3, page 3-4. Please provide a table that compares the
 25 normalized actual sales for 2019, 2020, 2022 and 2023 to the test year sales
 26 forecast for 2019, 2020, 2022 and 2023. In the analysis, please also provide the
 27 variance from the forecast test year contribution (i.e. \$) from sales for each year.
 28

29 **PUB-NP-059** Volume 1, Section 3, pages 3-10 to 3-11.

- 30 a) Please compute a pro-forma short-term borrowing rates forecast to reflect
 31 the most recent available information (i.e., from the same financial sources
 32 used to develop the forecast short-term borrowing rates used in the
 33 application). In the response state the change in the forecast borrowing
 34 rates for the 2025 and 2026 test years relative to the pro-forma short-term
 35 borrowing forecast.
 36 b) Please provide a comparison of short-term borrowing costs for the 2025 and
 37 2026 test years to the pro-forma short-term borrowing costs based on the
 38 response to part a).
 39 c) What is the interest expense impact of a reduction of 1% in short-term
 40 borrowing rates for the 2025 and 2026 test years?
 41

42 **PUB-NP-060** Volume 1, Section 3, page 3-14. Re-state Table 3-11 to include the credit metrics if
 43 the Application proposals for 2025 and 2026 were based on a return on equity of
 44 8.25%, 8.5%, 8.75%, 9%, 9.25% and 9.5% in addition to the 9.85% proposed.

- 1 **PUB-NP-061** Volume 1. Provide information on Newfoundland Power’s financial position at 1%
2 reduced intervals in the equity component from 45% to 37% at returns on equity
3 of 8.25%, 8.5%, 8.75%, 9.0%, 9.25%, 9.5% and 9.85% in the same format as in PUB-
4 NP-029 filed in Newfoundland Power’s 2022-2023 General Rate Application.
5
- 6 **PUB-NP-062** Volume 1. Provide information on Newfoundland Power’s financial position at 1%
7 increased intervals in the equity component from 45% to 50% at returns on equity
8 of 8.25%, 8.5%, 8.75%, 9.0%, 9.25%, 9.50% and 9.85% in the same format as filed
9 in PUB-NP-029 in Newfoundland Power’s 2022-2023 General rate Application.
10
- 11 **PUB-NP-063** Further to PUB-NP-060, PUB-NP-061 and PUB-NP-062 above would any of the
12 credit metrics at the different returns on equity and equity components in the
13 capital structure have impacts on Newfoundland Power’s ability to maintain its
14 creditworthiness and its ability to maintain a sound credit rating?
15
- 16 **PUB-NP-064** Provide a table that shows the *pro forma* earnings test interest coverage
17 calculation which is required for Newfoundland Power to issue First Mortgage
18 Bonds in 2023 for the same range of equity ratios and allowed returns on equity
19 as in PUB-NP-060, PUB-NP-061 and PUB-NP-062 above.
20
- 21 **PUB-NP-065** Provide the reduction in the proposed 2025 and 2026 revenue requirement and
22 the impact on customer rates if the return on equity is set at 8.25%, 8.5%, 8.75%,
23 9.0%, 9.25% and 9.5% with no other change from the proposals in the Application.
24
- 25 **PUB-NP-066** Provide the reduction in the proposed 2025 and 2026 revenue requirement and
26 the impact on customer rates if the current approved rate of return on equity of
27 8.5% is maintained for 2025 and 2026 and the equity component in the capital
28 structure is reduced to (1) 43% and (2) 40% and increased to (3) 46%, 4) 48% and
29 5) 50% with no other change from the proposals in the Application.
30
- 31 **PUB-NP-067** Volume 1, Section 3, page 3-20. Have any Canadian utilities received approvals for
32 changes in their deemed capital structure since 2022? If yes, provide details of the
33 change.
34
- 35 **PUB-NP-068** Volume 1, Section 3, page 3-22. Newfoundland Power states: “Newfoundland
36 Power’s business risks in 2023 remain largely consistent with those described in
37 2021 during Newfoundland Power’s 2022-2023 General Rate Application,” and at
38 Section 1, page 1-6 Newfoundland Power states: “Expert evidence filed with this
39 Application indicates that Newfoundland Power has above-average business risk
40 in comparison to other Canadian utilities.” Is Newfoundland Power’s opinion the
41 same as its expert that it has above-average business risk compared to other
42 Canadian utilities? Please explain the basis for Newfoundland Power’s opinion on
43 this issue.

- 1 **PUB-NP-069** Further to PUB-NP-068 in Order No. P.U. 18(2016), page 19, lines 26-33, the Board
2 determined that Newfoundland Power is an average risk utility. The return on
3 equity and capital structure formed part of the settlement agreement in the 2019-
4 2020 and the 2022-2023 General Rate Applications and continued the equity
5 component and return on equity approved by the Board in Order No. P.U.
6 18(2016). In Order No. P.U. 3(2022) at page 5, lines 1-3, the Board stated that both
7 the expert for Newfoundland Power and for the Consumer Advocate had
8 concluded that there was no material change in business risk since 2018. Describe,
9 in detail, if the principal risks have not materially changed, what factors should the
10 Board consider in this proceeding to support a conclusion that Newfoundland
11 Power is now above average business risk in comparison to Canadian utilities as
12 opined by Newfoundland Power's expert.
13
- 14 **PUB-NP-070** Volume 1, Section 3, page 3-39, lines 1-2.
15 a) Provide all capital and operating costs incurred from 2019 to 2023 that have
16 arisen solely due to severe weather conditions that caused unplanned
17 customer outages and identify those costs that were not recovered and their
18 impact on Newfoundland Power's financial position in the year in which the
19 costs were incurred.
20 b) Has Newfoundland Power not achieved its approved return on equity in any
21 year since 2010 due to the inclusion of costs arising from severe weather
22 events? If yes, provide the approved return on equity and the actual return
23 for each year that the approved return was not achieved.
24
- 25 **PUB-NP-071** Volume 1, Section 3, page 3-39, footnote 96.
26 a) Provide the report on supply cost mechanisms that was filed in the 2022-
27 2023 General Rate Application in response to PUB-NP-041.
28 b) Explain any changes that have been implemented in Newfoundland Power's
29 supply cost mechanisms since the 2022-2023 General Rate Application and
30 list any changes proposed in the current Application.
31 c) Further to a), explain whether there have been any changes in the supply
32 cost practices for investor-owned distribution utilities in Canada from those
33 described in Appendix A to the 2021 report filed in response to PUB-NP-041
34 in the 2022-2023 General Rate Application.
35
- 36 **PUB-NP-072** Volume 1, Section 3, page 3-47, lines 4-8. Newfoundland Power's view is that
37 current economic conditions do not provide the stability in financial markets
38 necessary to establish a formula that can be used to adjust the return on equity
39 between test years.
40 a) If the Automatic Adjustment Formula continues to be suspended, is
41 Newfoundland Power of the view that there is any mechanism or process
42 possible that can be used to adjust the return on equity between test years?
43 In the response include whether Newfoundland Power believes any process

1 or mechanism is required to review the return on equity in between test
2 years.

3 b) If Newfoundland Power files its next general rate application with a 2028 test
4 year in the ordinary course and it does not believe that an Automatic
5 Adjustment Formula should be put in place, what does it request that the
6 Board order with respect to 2027?
7

8 **Section 3: Finance/ Electrification Cost Deferral Account and Recovery of Costs**

9

10 **PUB-NP-073** Volume 1, Section 3, page 3-49, lines 6-7. Newfoundland Power is proposing to
11 recover approved customer electrification costs through the Rate Stabilization
12 Account over 10 years, commencing January 1, 2025.

13 a) Please explain why it is appropriate to begin recovery, at this time, of the
14 balance in the Electrification Cost Deferral Account.

15 b) Please describe the benefits to Newfoundland Power and to customers of
16 the utility making investments in electric vehicle charging infrastructure.
17

18 **Section 3: Finance/ Demand Management Incentive Account (DMI)**

19

20 **PUB-NP-074** Volume 1, Section 3, page 3-54, lines 15-17. Newfoundland Power proposes to
21 revise the Demand Management Incentive Account (DMI) definition to replace the
22 calculation of the threshold from $\pm 1\%$ of test year wholesale demand charges to
23 $\pm \$500,000$ with effect from January 1, 2025.

24 a) Please provide the past experience with the current deadband since its
25 implementation and demonstrate how the DMI Account has benefitted
26 customers and the utility.

27 b) Based on billing demand variability since the implementation of the DMI
28 Account, provide a comparison of the amounts that would be transferred to
29 the DMI Account in each year and in aggregate assuming: (i) the existing
30 demand charge and the existing DMI deadband; (ii) the existing demand
31 charge and the proposed DMI deadband; (iii) a 25% increase in the wholesale
32 demand charge and the current DMI deadband; and (iv) a 25% increase in
33 the wholesale demand charge and the proposed DMI Account deadband.

34 c) Page 3-53, lines 5-13. Newfoundland Power provides an example of the
35 2019-2020 winter season when its actual billing demand was less than
36 Newfoundland and Labrador Hydro's minimum billing demand of 1,251.1
37 MW. How many years since the implementation of this account has
38 Newfoundland Power's billing demand been less than Newfoundland and
39 Labrador Hydro's minimum billing demand of 1,251.1 MW?

40 d) Please confirm that the current threshold of $\pm 1\%$ of test year wholesale
41 demand charges will continue to be $\pm \$750,631$ until Newfoundland and
42 Labrador Hydro's next general rate application, not considering
43 Newfoundland Power's current proposal.

1 **Section 4: Rate Base and Return on Rate Base**

2
3 **PUB-NP-075** a) For the years 2013 to 2023 forecast, please complete the following table:

4
5
6

	2013	2014...	2023
7 Order No. setting approved range			
8 Approved Range of Return on Rate Base			
9			
10 Midpoint of Approved Range			
11			
12 Actual Rate of Return on Rate Base			
13 Approved Regulated Earnings when			
14 setting rates (000)			
15 Actual Regulated Earnings (000)			
16 Regulated Earnings Variance (000)			

17
18 b) With respect to the data provided in a), for each year please provide the
19 primary reasons for Newfoundland Power's actual regulated earnings
20 varying from its forecast regulated earnings.

21
22 **PUB-NP-076** According to Newfoundland Power's Amended 2022-2023 General Rate
23 Application ("GRA"), Exhibit 5 (1st Revision), page 6 of 9, the Weighted Average
24 Cost of Capital ("WACC") of 6.39% was equal to the Rate of Return on Rate Base
25 calculated for the 2023 test year. However, according to Exhibit 8 (2025 and 2026
26 Return on Rate Base) the proposed Rate of Return on Rate Base is not equal to the
27 proposed WACC for the 2025 and 2026 test years.

28 a) Please provide a reconciliation of the difference between the WACC and the
29 Rate of Return on Rate Base for each test year including an explanation of
30 the reason for the difference between the WACC and the Rate of Return on
31 Rate Base.

32 b) What would the change in revenue requirements be for the 2025 test year
33 and the 2026 test year if the rate of return on rate base for each year was set
34 to equal WACC in determining revenue requirement?

35 c) In its evidence in its 2008 GRA, Volume 1, page 61, Newfoundland Power
36 stated: "The appropriate arithmetic expression of the Formula following the
37 Company's transition to the Asset Rate Base Method is: Return on Rate Base
38 = Rate Base X WACC". Why is Newfoundland Power not proposing to apply
39 this formula in the determination of rate base for the 2025-2026 GRA? Please
40 explain and indicate if the Board has explicitly approved a change in the 2008
41 approved approach of using WACC to equal return on rate base in computing
42 test year revenue requirements.

1 **PUB-NP-077** Volume 2, Tab 2, 2025 and 2026 Rate Base Allowances. Is there any adjustment to
2 the purchased power expense applied in the derivation of the cash working capital
3 allowance to be included in rate base given a material portion of Newfoundland
4 Power's increased purchased power expense between test years is recovered
5 through the Rate Stabilization Account (RSA) with finance costs applied to balances
6 based on the approved Weighted Average Cost of Capital? If not, please explain
7 why making no adjustment to purchased power expense in the calculation of test
8 year cash working capital allowance to reflect the return earned on the balance in
9 the RSA would not result in duplication of return (i.e., from both the RSA and
10 through the inclusion of cash working capital allowance in rate base) in
11 determining revenue requirement.

12
13 **PUB-NP-078** Volume 2, Tab 2, 2025 and 2026 Rate Base Allowances, page 5 of 5. Please provide
14 a calculation of the Materials and Supplies Allowance included in the 2025 and
15 2026 Test Year Average Rate Base, and also provide an explanation of the change
16 in the expansion factor to 13.27% for the 2025 and 2026 test years, as compared
17 to 19.08% calculated for the 2022 and 2023 test years.

18 19 **Section 5: Customer Rates**

20
21 **PUB-NP-079** Volume 1, Section 5, page 5-1, line 9. Newfoundland Power is proposing an
22 increase in rates for customers to be effective July 1, 2025.
23 a) Please compare the 2026 test year revenue requirement effects of an
24 implementation date of: 1) January 1, 2025; 2) February 1, 2025 and 3) July
25 1, 2025
26 b) Please explain the advantages and disadvantages of waiting until July 1, 2025
27 to implement new base rates that may be implemented following the
28 General Rate Application.

29
30 **PUB-NP-080** Please provide documentation related to the energy sales forecasting
31 methodology.

32
33 **PUB-NP-081** Volume 1, Section 3, page 3-4, line 8. Why does Newfoundland Power expect low
34 customer growth over the 2024 to 2026 period?

35
36 **PUB-NP-082** Volume 1, Section 3, page 3-4, Table 3-1 and Additional Information, PUB
37 Information Request (ii) Schedule B, Attachment 2, page 1-6, Table 3-1. Please
38 restate the table in PUB Information Request (ii) assuming a rebasing of supply
39 costs and new customer rates becoming effective: a) January 1, 2025; b) February
40 1, 2025 and c) March 1, 2025.

41
42 **PUB-NP-083** a) Please discuss why it is appropriate to propose customer rates based on a
43 2026 test year.

- 1 b) Assuming a Board decision on the General Rate Application could be
2 implemented in January 2025 with a 2025 test year, what would be
3 Newfoundland Power's forecast revenue shortfall for 2026?
4 c) What would the customer rate increase be for the scenario presented in part
5 (b)? In the response, provide the rate increase reflecting (i) the rebasing of
6 supply costs for 2025 and (ii) with no-rebasing of supply costs as proposed
7 by Newfoundland Power.
8

9 **PUB-NP-084** Please confirm that the potential for an additional rate increase resulting from
10 Newfoundland Power's General Rate Application in excess of the 5.5% proposed
11 by Newfoundland Power is not a result of the costs being incurred by
12 Newfoundland and Labrador Hydro for the Muskrat Falls Project, under the
13 existing contractual arrangements. If not confirmed, please provide an
14 explanation.
15

16 **PUB-NP-085** When does Newfoundland Power propose to file its next general rate application
17 to set new base rates?
18

19 **Volume 2: Tab 3, Customer, Energy and Demand Forecast Report**
20

21 **PUB-NP-086** Volume 2, Tab 3, Customer Energy and Demand Forecast, Appendix D. Please
22 provide an updated Appendix D to include the most recent data for 2023.
23

24 **PUB-NP-087** Volume 2, Tab 3, page 1 of 8.

- 25 a) Please provide forecast accuracy statistics for the domestic average use
26 econometric model for the past five years.
27 b) Please indicate the historical time frame used in this forecasting model, and
28 whether it is an annual or monthly model.
29

30 **PUB-NP-088** Volume 2, Tab 3, page 2 of 8.

- 31 a) Please provide forecast accuracy statistics for the small general service
32 average use econometric model for the past five years.
33 b) Please indicate the historical time frame used in this forecasting model, and
34 whether it is an annual or monthly model
35

36 **PUB-NP-089** Volume 2, Tab 3, page 2 of 8.

- 37 a) Refer to "Total energy sales are calculated by adding Domestic, General
38 Service, and Street and Area Lighting sales." Please provide forecast accuracy
39 statistics for the total sales for the past five years.
40 b) To the extent that there is persistent overforecasting or underforecasting,
41 explain the reasons for why.
42

43 **PUB-NP-090** Volume 2, Tab 3, page 3 of 8. Please report the load factors which have been
44 observed over the past 5 years, which are used in the derivation of the peak

- 1 demand. Please explain why Newfoundland Power does not use an econometric
2 model to estimate the peak demand.
3
- 4 **PUB-NP-091** Volume 2, Tab 3, page 5 of 8. Please explain the methodology of including CDM
5 and electrification impacts in the sales forecasts.
6
- 7 **PUB-NP-092** Volume 2, Tab 3, page 6 of 8. "In 2022, energy sales increased due to increased
8 domestic average usage. This resulted from the increased price of furnace oil and
9 the province's population growth, both of which were influenced by geopolitical
10 events that resulted in higher immigration to the province." Please explain if the
11 price of furnace oil is an explanatory variable in the energy sales econometric
12 model. If not, please explain.
13
- 14 **PUB-NP-093** Volume 2, Tab 3, page 7 of 8.
15 a) Please report what percent of Newfoundland Power's customers have
16 electric baseboard heating.
17 b) What percent of these customers does Newfoundland Power forecast
18 converting into heat pumps by the end of 2026?
19 c) Please explain the impact of heat pump conversions from electric baseboard
20 heating on energy sales forecast and peak demand.
21
- 22 **PUB-NP-094** Volume 2, Tab 3. Please provide the historic dataset and the programming code
23 used to estimate the econometric models for each of the customer classes.
24
- 25 **PUB-NP-095** Volume 2, Tab 3. Please provide the forecasted values for the independent values
26 used to develop the forecasts from the estimated econometric models, for each
27 of the customer classes.
28
- 29 **PUB-NP-096** Volume 2, Tab 3. Please provide any outside of the model adjustments (i.e. EE
30 adjustments, fuel switching impacts etc.) which are applied to develop the final
31 forecasts.
32
- 33 **PUB-NP-097** Volume 2, Tab 3, pages 5 of 8 to 7 of 8.
34 a) Please provide Newfoundland Power's estimated conversions from oil
35 heating to electric heating for each year in the period 2023 to 2026 and
36 illustrate the impact on the sales forecast.
37 b) Please provide the source of Newfoundland Power's estimated conversions
38 from oil heating to electric heating.
39 c) Please compare the forecast conversions from oil heating to electric heating
40 per year to the target conversions of the Government of Newfoundland and
41 Labrador, if available and provide the Government's forecast.
42 d) Please provide Newfoundland Power's estimate of Electric Vehicle sales in its
43 service area for the period 2023 to 2026 and illustrate the impact of
44 increased Electric Vehicle usage on the sales forecast.

- 1 e) Please compare the forecast Electric Vehicle sales for each test year to the
 2 forecast Electric Vehicle sales for 2025 and 2026 provided in the most recent
 3 analysis completed by Dunsky for Newfoundland Power. Please explain any
 4 variances.
 5
- 6 **PUB-NP-098** Assume sales exceed the test year forecast for all classes in each of 2024, 2025,
 7 and 2026 by (a) 0.5%, (b) 1.0%, (c) 1.5%, and (d) 2.0%. Please provide for each of
 8 these values the change in regulated earnings for each year expressed as (i) return
 9 on rate base, (ii) return on equity, and (iii) net income for two scenarios: 1)
 10 Newfoundland Power does not rebase its rates for power supply costs using
 11 current Newfoundland and Labrador Hydro rates, and 2) Newfoundland Power
 12 does rebase its rates for power supply costs using current Newfoundland and
 13 Labrador Hydro rates. Please also provide a table of customer rates under each
 14 scenario and typical bills based on class average and median usage.
 15
- 16 **PUB-NP-099** Volume 2: Tab 3.
 17 a) Please confirm that if weather normalized power purchases exceed the test
 18 year power purchases forecast, the difference between incremental supply
 19 cost and average test year energy supply cost is charged to the Energy Supply
 20 Cost Variance Deferral Account for future recovery from customers through
 21 the Rate Stabilization Account adjustment.
 22 b) Please confirm that if weather normalized energy sales exceed the test year
 23 energy sales forecast, Newfoundland Power earnings (i.e., before taxes)
 24 increase to the extent that incremental revenues from increased energy sales
 25 exceed the average energy supply costs reflected in Test Year rates. If not
 26 confirmed, please explain the relationship of increased energy sales relative
 27 to the Test Year forecast to regulated earnings.
 28 c) Given the anticipated electrification impacts on sales growth, does
 29 Newfoundland Power believe that a modification to the Energy Supply Cost
 30 Variance Deferral Account may be appropriate to apply a portion of
 31 increased contribution from sales growth (i.e., in excess of the Test Year
 32 forecast) to partially offset the increased supply cost resulting from power
 33 purchases exceeding the test year forecast? Please explain the factors that
 34 should be considered in assessing this option.
 35
- 36 **PUB-NP-100** Reference: Table 3-1 from Additional Information, PUB Information Request (ii),
 37 Schedule B, Attachment 2. Please complete the following table:

Energy Sales Revenue Increases (\$000s)					
	2022 Actual vs 2022TY	2023F vs 2023TY	2024E vs 2023F	2025E vs 2024E	2026E vs 2025E
Change in Revenue due to sales growth					
Change in Revenue due to Price Increases					

- 1 **PUB-NP-101** Volume 2, Tab 3, page 3 of 8. Newfoundland Power states that its forecast of native
2 peak demand is determined by applying the average weather-adjusted load factor
3 to the forecast of produced and purchased energy and its purchased demand is
4 then derived by subtracting load curtailment by Newfoundland Power customers
5 and company-owned facilities, and the generation credit approved by the Board.
6 a) In Appendix C, please confirm that the peak load reduction of 11.7 MW
7 between existing and proposed peak MW of purchases in 2006 reflects the
8 estimated impact of price elasticity on sales being converted to peak demand
9 reflecting the load factor forecasting approach. Please provide any analysis
10 that Newfoundland Power has conducted to validate the assumed impact of
11 price elasticity on peak demand.
12 b) Please provide a comparison of forecast purchased peak demand to actual
13 purchased peak demand for each winter period beginning with the 2012 to
14 2013 winter season. Where appropriate, please use the test year forecasts in
15 the comparison.
16 c) Appendix C, Proposed, Newfoundland Power is forecasting peak load
17 purchases to decline by 11.4 MW from 2024 to 2025 and 9.7 MW from 2025
18 to 2026. Is this peak load decline consistent with the forecast of
19 Newfoundland and Labrador Hydro? Please update the table filed in the
20 response to CA-NP-013 in the 2022-2023 General Rate Application to provide
21 the system peak forecast of Newfoundland Power and of Newfoundland and
22 Labrador Hydro for the Newfoundland Power peak for each year 2022 to
23 2026 inclusive.
24 d) Does Newfoundland Power consider its peak load forecast reasonable for
25 Newfoundland and Labrador Hydro to use in system planning? If not, please
26 explain why it is appropriate for the Board to use a different peak load
27 forecast for Newfoundland Power in setting rates for Newfoundland Power
28 that the forecast it would use in setting rates for Newfoundland and Labrador
29 Hydro.
30 e) Further to c) above, what would be the purchase power impact for each of
31 the 2025 and 2026 test years if Newfoundland Power's peak load forecast
32 reflected the same MW load growth as the utility peak load forecast
33 prepared by Newfoundland and Labrador Hydro for 2025 and 2026.
34 f) Please confirm that if Newfoundland Power's billing demand expense
35 between test years exceeds its test year forecast demand costs that the
36 expense amount in excess of \$500,000 (under Newfoundland Power's

1 proposed account definition) will be charged to the Demand Management
2 Incentive Account and recovered through the Rate Stabilization Account.

3
4 **PUB-NP-102** Volume 2, Tab 3.

- 5 a) Please provide the details of the projected rate increases for each of 2024,
6 2025, and 2026 reflected in the General Rate Application (“GRA”) load
7 forecast.
8 b) Please provide a comparison of the GRA sales forecasts for 2025 and 2026
9 with a pro-forma sales forecast that would have been developed for 2025
10 and 2026 if the estimated effects of price elasticity are excluded. Please
11 provide the response in a table format for each class showing the forecast
12 sales differences for each year.
13 c) Assuming no price elasticity was reflected in the GRA load forecasts for,
14 2024, 2025 and 2026, what impact would the use of the pro-forma forecast
15 have on determining: (i) the dollar change in revenue requirement; (ii) the
16 proposed rate increase; (iii) the amounts transferred to the Energy Supply
17 Cost Variance for 2025 and 2026.
18

19 **PUB-NP-103** Please describe the methodology used to determine the elasticity effects including
20 the following:

- 21 a) When was it developed?
22 b) Given the material increase in sales in 2022 and 2023 relative to the
23 approved 2022-2023 General Rate Application test year forecasts, has
24 Newfoundland Power conducted a recent assessment of the accuracy of the
25 price elasticity methodology used in developing the load forecast?
26 c) Has the methodology been recently reviewed by an external consultant?
27

28 **Volume 2: Cost of Service Study**

29
30 **PUB-NP-104** Please provide the Excel workbook(s) underlying your cost of service study. Please
31 provide the workbook(s) complete with all cell computations and macros. Please
32 provide all backup sources for any cells that contain hardcoded data.
33

34 **PUB-NP-105** Was the reasonableness of the rate paid by Memorial University evaluated in the
35 previous rate design review completed by Newfoundland Power? If yes, what was
36 the conclusion?
37

38 **PUB-NP-106** Newfoundland Power is treating the Memorial University substation as a common
39 transmission asset in its cost-of-service study. Is the approach used by
40 Newfoundland Power to functionalize this transmission asset as common
41 consistent with the approach used by Newfoundland and Labrador Hydro in
42 distinguishing between common and specifically assigned transmission assets? If
43 no, please explain the differences.

1 **PUB-NP-107** Please explain whether the demand charge paid by Memorial University is higher
 2 than the demand charge that would be paid if the University funded the cost of
 3 transformation. Please explain why.
 4

5 **PUB-NP-108** a) Please quantify the additional amount in annual revenues that results from
 6 Newfoundland Power owning the transformers at the Memorial University
 7 substation rather than the University.

8 b) If Memorial University paid a contribution equal to the cost of
 9 transformation at the substation, would the demand charge paid by the
 10 University be reduced by the amounts provided in response to subsection
 11 a)?

12 c) Please explain if the charges paid by Memorial University as set out in (a) of
 13 this question alleviate or reduce concerns on cross subsidization that may
 14 arise as a result of Newfoundland Power funding the investment in
 15 transformation at the Memorial University substation.
 16

17 **Volume 2: Cost of Capital: Expert Opinion of Mr. James Coyne – Return on Equity**

18
 19 **PUB-NP-109** Volume 2, Cost of Capital Report, page 28, lines 10-20. Please explain any changes
 20 in the economic and capital market conditions described in Section III of Mr.
 21 Coyne's report that have occurred since the time the report was prepared and
 22 whether these changes impact Mr. Coyne's recommendations.
 23

24 **PUB-NP-110** Volume 2, Cost of Capital Report, page 31, Figure 20. The U. S. Electric Proxy Group
 25 includes two companies that were not included in Mr. Coyne's report for the 2022-
 26 2023 General Rate Application and excludes one that was included. These same
 27 changes apply to the North American Electric Proxy Group in Figure 21 on page 32.
 28 Please explain the basis for these changes in the U.S Proxy Group.
 29

30 **PUB-NP-111** Volume 2, Cost of Capital Report page 37, line 27 to page 39, line 23. In Order No.
 31 P.U. 13(2013), page 31, lines 13-16 and Order No. P.U. 18(2016), page 39, lines 17-
 32 20, the Board expressed concern on the assumption of constant growth in
 33 perpetuity and no offsetting adjustment for analysts' bias in the Constant Growth
 34 DCF method used by Mr. Coyne to estimate a fair return for Newfoundland Power.
 35 Mr. Coyne addresses this concern and referred to various factors which, in his
 36 opinion, demonstrate that projected analysts' growth rates are reasonable but all
 37 pre-date 2016. Have there been any changes since the Board's decision in 2016
 38 that would lead the Board to now reach a different conclusion on the issue of
 39 analysts' bias in the Constant Growth DCF method? In the response explain in
 40 detail why the Board should now accept the assumption of constant growth in
 41 perpetuity in the Constant Growth DCF method.
 42

43 **PUB-NP-112** Volume 2, Cost of Capital Report, page 37, lines 3-4. Have there been any decisions
 44 by a Canadian regulator that in setting the fair return for a utility considered the

1 use of the Constant Growth DCF method as the method or one of the methods to
2 use to determine the fair return for the utility? If yes, was any adjustment made
3 for analysts' bias in projected growth rates? Please provide copies of any decisions
4 referred to in the response.
5

6 **PUB-NP-113** Volume 2, Cost of Capital Report, page 35-39. While the results of the Constant
7 Growth methodology are presented in Figure 42 on page 85, they are not included
8 in Figure 43 or referred to in lines 7-12 on page 86 where the overall
9 recommendation of 9.85% is made. What weight or consideration, in Mr. Coyne's
10 opinion, should the Board give to this methodology in setting the fair return for
11 Newfoundland Power?
12

13 **PUB-NP-114** Volume 2, Cost of Capital Report, page 39, lines 29-30. Please explain why Mr.
14 Coyne relied on forecasts from Value Line, Zacks, S&P Capital IQ and First Call in
15 his estimate of earnings growth for the near-term stage of the Multi-Stage DCF
16 method. In the response include what other available sources are, why they
17 weren't selected and if the use of these sources for estimates of future growth
18 have been accepted by other regulators.
19

20 **PUB-NP-115** Volume 2, Cost of Capital Report, page 41, lines 9-14. Mr. Coyne states that the
21 North American Electric Utility Proxy Group is more comparable to Newfoundland
22 Power than the Canadian Utility Proxy Group. In Order No. P.U. 13(2013) and Order
23 No. P.U. 18(2016) the Board decided a downward adjustment should be made to
24 the DCF method to reflect differences in the U.S. and Canadian experience. In Mr.
25 Coyne's opinion no such adjustment is required. Please explain all the factors the
26 Board should consider in determining whether any such adjustment is required at
27 this time.
28

29 **PUB-NP-116** Volume 2, Cost of Capital Report, page 43. Mr. Coyne uses a three-year average to
30 calculate the long-term forecast for 10-year government bonds and the risk free
31 rate. In Order No. P.U. 18(2016) the Board accepted a forecast risk free rate based
32 on the two test years.

33 a) Please explain why Mr. Coyne believes a three year and not a two-year
34 period is appropriate to use.

35 b) Provide Figures 25 and 26 based on a two-year, not a three-year forecast.
36

37 **PUB-NP-117** Volume 2, Cost of Capital Report, page 44, lines 1-2. Mr. Coyne states that his
38 forecast of the risk free rate is conservative based on the then current 30-year
39 bond yields. Please explain why it is appropriate to use forecasts of the risk free
40 rate rather than the current rate for the CAPM analysis.
41

42 **PUB-NP-118** Volume 2, cost of Capital Report, page 45, lines 6-7. Mr. Coyne states that the
43 common approach is to use Blume adjusted betas rather than raw betas. Please
44 provide references to all decisions in which Canadian regulators have accepted

1 the use of adjusted betas in the application of the Capital Asset Pricing Model in
 2 determining a fair return for an electrical utility. Provide the same information for
 3 U.S. regulators.
 4

5 **PUB-NP-119** Volume 2, Cost of Capital Report, page 46. Mr. Coyne presented both the historical
 6 and forward looking Market Risk Premium and at lines 21-22 states he relies on
 7 only the historical MRP in his CAPM analysis. “in order to temper the results” of
 8 the analysis. Please explain why Mr. Coyne believes that it is necessary to do this.
 9

10 **PUB-NP-120** Volume 2, Cost of Capital Report, page 47, lines 21-22. Mr. Coyne recommends
 11 that an adjustment be made of 50 basis points for flotation costs and financing
 12 flexibility. In its September, 2023 decision the British Columbia Utilities
 13 Commission (BCUC) did not allow this adjustment. Please explain why Mr. Coyne
 14 believes it is not appropriate for this Board to take the same position as the BCUC
 15 did on this adjustment of 50 basis points for flotation costs and financing flexibility.
 16

17 **PUB-NP-121** Volume 2, Cost of Capital Report, page 50, lines 1-8.

- 18 a) Has the Risk Premium methodology been accepted by any Canadian
 19 regulator besides the BCUC? If yes, explain whether any adjustments were
 20 made and what weighting was given to this methodology in determining the
 21 fair return for the utility. Has any Canadian regulator rejected the use of the
 22 Risk Premium methodology in determining the fair return for a utility? In the
 23 response provide references to the decisions referred to.
 24 b) Explain the strengths and shortcomings of the Risk Premium methodology.
 25

26 **PUB-NP-122** Volume 2, Cost of Capital Report, page 51, Figure 32.

- 27 a) Please re-state Figure 32 to include the authorized ROE in 2022, the date of
 28 the decision determining the most recent ROE and the date, if known when
 29 the ROE is expected to be reviewed by the regulator.
 30 b) Have there been any changes in the authorized ROEs in Figure 32 since it was
 31 prepared? If yes, state the new ROEs.
 32

33 **PUB-NP-123** Volume 2, Cost of Capital Report, page 86, lines 1-3. Mr. Coyne provides a “more
 34 conservative “estimate of the cost of equity for Newfoundland Power in Figure 43.
 35 Please explain why this is necessary and what weight, if any, should be given to
 36 the results in Figure 42.
 37

38 **Volume 2: Cost of Capital: Expert Opinion of Mr. James Coyne - Capital Structure and Risk**
 39 **Analysis**
 40

41 **PUB-NP-124** Volume 2, Cost of Capital Report, pages 55-56, Figures 33 and 34.

- 42 a) Please re-state Figures 33 and 34 to include the date when the capital
 43 structure was last reviewed and approved by the regulator.

1 b) Please explain why, in Mr. Coyne’s opinion, the approved common equity
2 ratios in Figures 33 and 34 for U.S. utilities are consistently higher than for
3 Canadian utilities and what weight the Board should give to this in setting
4 the ROE and common equity ratio for Newfoundland Power.
5

6 **PUB-NP-125** Volume 2, Cost of Capital Report, page 59, lines 13-24. Mr. Coyne concludes that
7 Newfoundland Power has a comparable financial risk profile in relation to the U.S.
8 Electric proxy group based on 2022 credit metrics. Please explain Mr. Coyne’s
9 conclusion on the comparability of Newfoundland Power’s financial risk to that of
10 other Canadian investor-owned electric utilities.
11

12 **PUB-NP-126** Volume 2, Cost of Capital Report, page 78, lines 3-4. Mr. Coyne concludes that the
13 business risk for Newfoundland Power is above average, which is comparable to
14 that in 2021 during the previous general rate application and concludes that
15 Newfoundland Power has above average business risk compared to other
16 Canadian utilities. In Order No. P.U. 18(2016), page 19, lines 31-33, the Board
17 concluded that Newfoundland Power is an average risk utility compared to other
18 Canadian utilities. Explain how in Mr. Coyne’s opinion the Board’s decision on
19 Newfoundland Power’s business risk profile in comparison to other Canadian
20 utilities, whether average or above average, should be taken into account in
21 assessing Newfoundland Power’s capital structure and fair return. Does
22 acceptance of Mr. Coyne’s recommendations require the Board to find that
23 Newfoundland Power is an above average risk utility?
24

25 **PUB-NP-127** In response to PUB-NP-085 filed in the 2022-2023 General Rate Application
26 proceeding, Mr. Coyne noted that “The overall uncertainty surrounding the
27 Muskrat Falls project was a factor in Mr. Coyne’s view that Newfoundland Power
28 is an above average risk Canadian electric utility, and these uncertainties remain
29 after the rate mitigation plan.”
30

31 Has Mr. Coyne’s opinion been affected by the rate mitigation payments, provided
32 by the Provincial Government to Newfoundland and Labrador Hydro, of \$190.4
33 million and \$144.7 million in March 2023 and August 2023, respectively for the
34 purpose of mitigating projected future customer rate increases that would be
35 required to recover net supply costs incurred relating to the Muskrat Falls Project?
36 In the response explain how the uncertainty arising from the Muskrat Falls project
37 for electricity rates continues to influence Mr. Coyne’s opinion that Newfoundland
38 Power is an above average risk Canadian electric utility.
39

40 **PUB-NP-128** Volume 2, Cost of Capital Report, page 83, lines 25-27. Mr. Coyne concludes that
41 the current deemed equity ratio for Newfoundland Power of 45 percent remains
42 the “minimum appropriate level”. What in Mr. Coyne’s opinion are the
43 implications for the fair return for Newfoundland Power if the approved equity
44 ratio is increased to a higher ratio such as 46% to 50%? In the response explain

1 how increasing the equity ratio would affect the determination of the approved
2 return on equity for Newfoundland Power and if Mr. Coyne believes it would be
3 appropriate for the equity ratio to be increased.
4

5 **Volume 2: Cost of Capital: Expert Opinion of Mr. James Coyne – Automatic Adjustment Formula**

6
7 **PUB-NP-129** Volume 2, Cost of Capital Report, page 85, lines 3-11. Please confirm that it is Mr.
8 Coyne’s opinion that as formulaic approaches to establishing the fair return for a
9 utility run the risk of deviating from a fair return, they should not be used and that
10 periodic rate hearings remain the best and most reliable method for determining
11 a utility’s return on equity.

12
13 **PUB-NP-130** If Newfoundland Power files its next general rate application with a 2028 test year
14 in the ordinary course, and Mr. Coyne does not believe that the Automatic
15 Adjustment formula should be put in place for 2027, what does Mr. Coyne
16 recommend that the Board order with respect to 2027?

DATED at St. John’s, Newfoundland this 14th day of February, 2024.

BOARD OF COMMISSIONERS OF PUBLIC UTILITIES

Per



Jo-Anne Galarneau
Board Secretary